

Date: Friday, 20 September, 2024

Dear Valued Customer

Seibu Prince Hotels Worldwide, Inc.

Discontinuation of Room Guarantee by Credit Card for Online Reservations

The new room reservation system introduced in Apr requires credit card guarantee at the time of reservation. However, based on future system improvement plans and customer feedback and requests, we will discontinue the credit card room guarantee for online room reservations on September 26, 2024.

For credit card prepayment plans, we will continue to require credit card payment at the time of online reservation (in this case, credit card payment will be indicated on the reservation screen). (In this case, a notice will appear on the reservation screen. If the conditions differ from the above, the conditions will be stated in the details of the accommodation plan).

Thank you for your cooperative understandings.